PennIAM
Identity & Access Management

Providing Penn’s users with simplified, secure access to the University’s vast array of electronic resources and services with two IAM improvement projects and two related initiatives:

AT A GLANCE

REGULATORY AND SECURITY
Strengthen Penn’s overall security posture and ability to comply with emerging global regulatory requirements.

USER EXPECTATIONS
Improve end-user experience, including ease of use, privacy, security and productivity.

ACCOUNTABILITY
Provide an audit trail for – and periodic recertification of – user access rights to ensure users have the correct privileges and to explain how and why they receive them.

NEED FOR EFFICIENCY
Enhance security by assigning privileges automatically based on known user identity data and predefined rules. Streamline request-approval processes and automate account de-provisioning.

THE PACE OF TECHNOLOGY
Re-engineer Penn’s capabilities to securely and efficiently leverage cloud-delivered applications and services. Provide application developers with modern identity and access APIs and tools.

THE IAM TEAM
Collaborating with representatives from the Schools and Centers to envision, design, implement, and operate modern, enterprise-class IAM policies, procedures, and technologies.

IAM MAIN DRIVERS

Penn Users
• Significant user experience improvements
• Accelerated onboarding process
• Improved collaboration

Business Process Owners
• Real-time provisioning and de-provisioning of user accounts and identity data to partners inside and outside of Penn

Service/Application Owners
• Ability to add, update, and remove users’ accounts and privilege data automatically
• Improved workflows and reduced manual processes

External Affiliates
• Improved user experience with straightforward self-registration and social-media-SSO capabilities

www.isc.upenn.edu/iam