**PennIAM**

Identity & Access Management

Providing Penn’s users with simplified, secure access to the University’s vast array of electronic resources and services with two IAM improvement projects and two related initiatives:

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**AT A GLANCE**

**REGULATORY AND SECURITY**

Strengthen Penn’s overall security posture and ability to comply with emerging global regulatory requirements.

**USER EXPECTATIONS**

Improve end-user experience, including ease of use, privacy, security and productivity.

**ACCOUNTABILITY**

Provide an audit trail for – and periodic recertification of – user access rights to ensure users have the correct privileges and to explain how and why they receive them.

**NEED FOR EFFICIENCY**

Enhance security by assigning privileges automatically based on known user identity data and predefined rules. Streamline request-approval processes and automate account de-provisioning.

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**THE IAM TEAM**

Collaborating with representatives from the Schools and Centers to envision, design, implement, and operate modern, enterprise-class IAM policies, procedures, and technologies.

www.isc.upenn.edu/iam

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**Penn Users**

- Significant user experience improvements
- Accelerated onboarding process
- Improved collaboration

**Business Process Owners**

- Real-time provisioning and de-provisioning of user accounts and identity data to partners inside and outside of Penn

**Service/Application Owners**

- Ability to add, update, and remove users’ accounts and privilege data automatically
- Improved workflows and reduced manual processes

**External Affiliates**

- Improved user experience with straightforward self-registration and social-media-SSO capabilities